



OFFERTA DI LAVORO - WOLTERS KLUWER | CCH TAGETIK

Sede: Lucca, Milano, Torino, Roma

Link sito: <https://www.wolterskluwer.com/it-it/solutions/cch-tagetik>

Breve descrizione dell'azienda

Part of the Wolters Kluwer's CP & ESG division, our award-winning CCH® Tagetik expert solution provides the strategic & financial intelligence platform that enables CFOs and their peers, in global enterprises, to propel their strategy with faster and better-informed decisions. CCH Tagetik provides a comprehensive, data-driven, AI-based CPM platform for Financial Close & Consolidation, Extended Planning including financial & operational planning, ESG and Regulatory reporting, and Corporate Tax including Global Minimum Tax. With embedded AI and state of-the-art governance, the open and extensible platform easily connects leading operational solutions to create enterprise-wide insights, drive growth, and navigate change for our customers to gain the greatest value, today and tomorrow.

Breve descrizione dell'offerta

Here at CCH Tagetik we are looking for a Junior Customer Success Specialist. In this role, you will report to the Senior Customer Success Specialist. You will have an in-depth understanding of customers' overall business requirements and on how the various CCH Tagetik solutions and features can meet their needs. You will also partner with other CCH Tagetik departments on initiatives that address customer needs, product utilization, and improve departmental efficiency to help meet company goals. Sometimes referred to as a Customer Advocate, you will give voice to our customer's feedback, reviews and assesses their project progress, and offers recommendations based on results. You will ensure the highest level of customer satisfaction and return on investment while enhancing the customer experience. You will: Use customer management tools to track customer communication, issues and metrics Drive close collaboration with Global Marketing, Product Management, Product Development and Support Develop strong relationships with all key decision makers and influencers across each department in the CCH Tagetik organization Contribute to the future development of the Customer Success global and local initiatives and strategy.

Durata: Apprendistato di 3 anni, finalizzato alla trasformazione a tempo indeterminato

Data di inizio: May/June 2024

Rimborso: RAL commisurata alle competenze del profilo individuato.

Data limite per la candidatura: 02/05/2024

Il candidato ideale deve essere: Neolaureato; Studente ancora in corso di studio

Il candidato deve essere iscritto/laureato in quale corso di studi:

- L- Banca, Finanza e Mercati Finanziari
- L- Economia Aziendale
- L- Economia e Commercio
- L- Bachelor of Science in Management of Business and Economics
- LM- Banca, Finanza Aziendale e Mercati Finanziari
- LM- Consulenza Professionale alle Aziende
- LM- Marketing e Ricerche di Mercato
- LM- Strategia Management e Controllo
- LM- Economics

Conoscenza della lingua inglese: Si

Altri requisiti

- Good knowledge of Microsoft Office Package (in particular Excel and Power Point)
- Power BI knowledge is a plus
- Fluency in English is mandatory

Nome Referente: Eleonora Bardelli

Indirizzo e-mail a cui inviare la candidatura: tgk-job@wolterskluwer.com